

STATE OF ALABAMA

Information Technology Policy

Policy 1200-00: Digital Government

The State of Alabama recognizes the need to enhance its service delivery to all citizens by continuing the expansion of its digital government program. The diffusion of broadband and Internet technologies has opened new avenues of service delivery in a trusted environment. Citizens should expect to conduct state business and receive state services in a convenient and reliable manner.

OBJECTIVE:

The objective of this policy is to establish a shared policy and standards-based vision for the development of digital government services within the State of Alabama.

SCOPE:

This policy applies to all state agencies, boards and commissions that use the primary .gov domain name with the exception of the Legislative and Judicial branches.

RESPONSIBILITIES:

Information Services Division

1. The Information Services Division (ISD) is responsible for establishing a shared vision for digital government statewide.
2. ISD is responsible for developing and managing a central contract for digital government services requiring merchant services.
3. ISD is responsible for providing web development as a service to any requesting agency.
4. ISD is responsible for establishing policies and standards to enhance the cooperation and collaboration of agency digital government systems and to meet best practices.

Agency Management, Information Technology Organization

1. Agencies are expected to use the statewide contract established for digital government merchant services.
2. When internal services are not available, agencies are expected to use ISD web development services if available.
3. Agencies are expected to adhere to established policies and standards.

ENFORCEMENT:

Authority

State of Alabama Code, Acts 1973, No. 1299, Section 41-4-220 through 41-4-424.

State of Alabama Code, Acts 1990, No. 90-553, Section 41-4-280 through 41-4-37.

State of Alabama Code, Acts 2000-715, Section 16-61-D through 16-61-D6.

Reporting

Non-Compliance

The Chief Information Officer will reserve the right to hold or deny an agency's purchasing requests, contract approvals and personnel actions until such time an agency complies fully or partially with this policy.

Signed by Jim Burns, Chief Information Officer

Policy History

Version	Release Date	Comments
Original	09/22/2006	